



February 26, 2019

Dear Duquesne Light Customer:

Duquesne Light Company is working to maintain the levels of service and reliability that make our network one of the best in the state of Pennsylvania. Our dedication to improving the way energy is delivered is just one of the many ways we are working to become your next generation energy company.

Customers residing in your neighborhood are served by a network of underground distribution lines that were originally installed when homes were built in the 1970s and 1980s. In order for Duquesne Light to continue to deliver power safely and reliably to your neighborhood, maintenance and repairs are required.

You are receiving this letter because a maintenance project has been scheduled to take place in the Sewickley Heights area in Bell Acres Borough from March 2019 to June 2019.

To safely make these improvements, Duquesne Light will need to interrupt electric service to your home periodically. Work will occur on weekdays only and impact certain streets each day. Power outages may occur from 8:30 a.m. until approximately 4:30 p.m. and power will always be restored before crews depart for the day. Also, please note there will be no planned construction on your property unless you currently have a manhole or other electric device in your yard. All manholes will be replaced with an above ground device.

Duquesne Light wants to keep you informed about our work. There are a number of ways to learn more about this project and receive frequent updates, including:

- **Informational Meeting:** Join us on for an informational meeting on **March 7th, 2019** at 7:00 pm at the Bell Acres Fire Station, 1850 Big Sewickley Creek Rd, Sewickley, PA 15143.
- **Telephone Hotline:** At 5:00 p.m. every weekday information regarding the time and street location of the next day's scheduled outage will be available. The hotline number is 412-393-6810.
- **DuquesneLight.com:** Daily schedules, along with helpful tips and photos of new equipment, are available on our website at <https://www.duquesnelight.com/service-reliability/infrastructure-projects>

Our employees will complete work as quickly as possible to minimize your inconvenience. If you or a family member has a medical condition or other situation that requires continuous electricity, please leave a message at 412-393-6810 or notify the on-site supervisor.

Also, please note that even brief interruptions in electrical service may affect your telephone, security system, smoke alarms and require you to reset clocks and other electronics. Any garage door openers without a battery backup will not work when the power is out.

Thank you for your patience as we make these necessary improvements.

Sincerely,

Duquesne Light Company